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How to Use This Guide

Welcome – you've made the right choice

We know you're eager to start using your phone right away and this guide is divided into two sections that are designed to help you do just that.

1 The first section will guide you through the steps required to set up your service. It includes spaces for you to write down important information we'll share with you that you'll want to remember. Things like your new phone number, information about your service plan and your first invoice.

2 The second section will guide you through the basics of your phone and service, with quick, easy-to-follow instructions.

Getting Started

Activating and
Using Service

1

Have These Things Ready Before You Call to Activate Your Wireless Service

- Your phone (Make sure it's fully charged)
- Your Electronic Serial Number
 - ▶ You'll only need your Electronic Serial Number if you're calling to set up service from a phone other than your new phone. The Electronic Serial Number, or ESN, is an 11-digit number written on the barcode sticker attached to your phone.
 - ▶ To find your phone's ESN, turn the phone off and remove the battery. After you write down the ESN, replace the battery and turn your phone back on by pressing the **END** key.

ESN: _____

- The city and state where you'll use your phone the most
- A pen

2

Call to set up Your Service

- * 6 1 1 TALK
- Call your service provider from any landline phone.

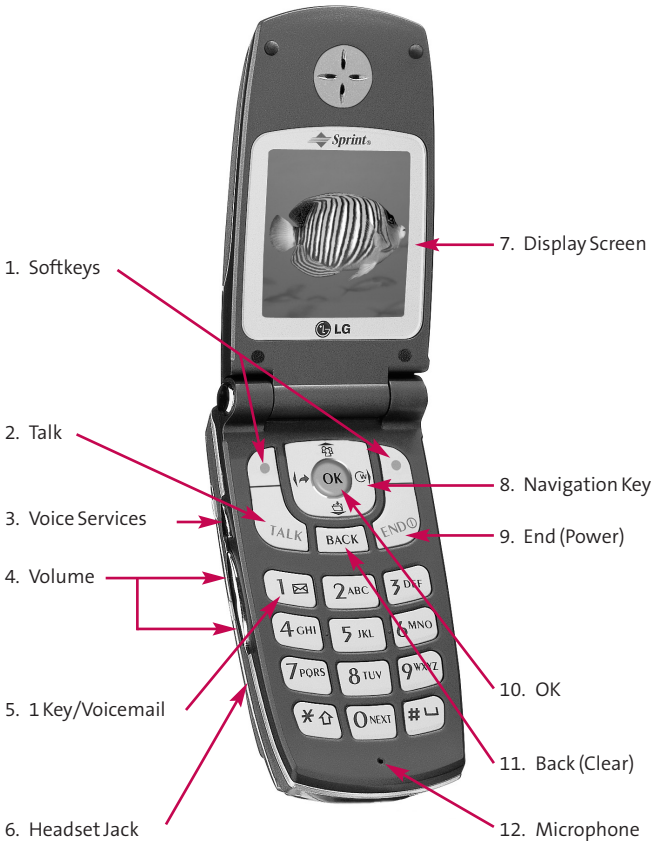
3

Your new Phone Number

Phone Number

Basics of Your Phone

Your New Phone



Section 1

2 | Your Phone

Your Phone's Features

- 1. Softkeys:** Allow you to select options and initiate actions within certain menu screens.
- 2. Talk:** Lets you place a call.
- 3. Voice Services:** Lets you initiate voice dialing.
- 4. Volume Buttons:** Adjust the ringer volume in Standby mode or incoming voice volume during a call.
- 5. 1 Key/Voicemail:** Lets you dial your voicemail box by pressing and holding the key.
- 6. Headset Jack:** Provides connection for an optional headset.
- 7. Display Screen:** Displays phone status icons, menu items, Web information, pictures and more in full color.
- 8. Navigation Key:** Scrolls through menus and displays the next or previous entry or message. Also acts as a shortcut key for Web access, messages, downloads and more.
- 9. End (Power):** Lets you power the phone on or off, end calls or return to standby mode.
- 10. OK:** Lets you select menu options and confirm actions.
- 11. Back (Clear):** Lets you clear an entry or back up within a menu.
- 12. Microphone:** Can be muted during a call for privacy.

Turning Your Phone On and Off

Turning Your Phone On:

1. Fully extend the antenna to receive the best reception.
2. Press **END** for two seconds. The phone will display “Searching for Service” until it locates a signal, then it will automatically enter standby mode – the phone’s idle state. At this point, you’re ready to begin making and receiving calls.

Turning Your Phone Off:

- ▶ Press **END** for two seconds.

Using the Battery and Charger

Installing and Removing the Battery

- ▶ To install, insert the battery into the opening on the back of the phone and gently press down until the latch snaps into place.
- ▶ To remove, first make sure the power is off. Press the battery release latch up and remove the battery from the phone at a 45-degree angle.

Charging the Battery

It is vital that you use only approved desktop chargers and AC adapter chargers. Use of unauthorized accessories could damage your phone and invalidate your warranty.

To use the desktop charger provided with your phone:

1. Plug the round end of the AC adapter into the charger holder and the other end into the electrical outlet.
2. Insert the phone (with battery installed) into the slot.
 - ▶ A red light on the charger lets you know the battery is charging.
 - ▶ A green light lets you know the battery is at least 90 percent charged. It takes about 3 hours to fully recharge a completely run down battery.

Making and Answering Calls

Making Calls

1. Make sure your phone is on.
2. Enter a phone number. If you make a mistake while dialing, press **BACK** to erase one digit at a time. Or, press and hold **BACK** to erase the entire number.
3. Press **TALK**.
4. When you're finished, press **END**.

Answering Calls

1. Make sure your phone is on. If your phone is off, incoming calls go to voicemail.
2. When your phone rings or vibrates, answer the call by pressing **TALK**.
3. To end the call, close the phone or press **END**.





Signal Strength

Call quality is always best when the antenna is fully raised. If you're inside a building, being near a window may give you better reception. You can see the strength of your signal by the signal indicator (📶) on your phone's display screen.

Controlling Your Roaming Experience

Your phone is dual-band, which means you can make and receive calls while on the network available to you and you can also roam on other digital networks where roaming agreements have been implemented with other carriers. Your phone has several features that let you control your roaming experience.

Setting Your Phone's Roam Mode

1. From the main menu, select **Settings** ().
2. Select **Roaming** ().
3. Select **Set Mode** ().
4. To select an option, highlight it and press  .
 - ▶ **CDMA Only:** Lets you make and receive calls only on the home network and prevents roaming.
 - ▶ **Automatic:** Searches for alternative wireless networks when network service is not available.

Call Guard

Reminds you when you are making or receiving a roaming call and requires you to take additional steps before placing or answering it. These additional steps are not required when you make or receive calls while on the network available to you.

To Turn Call Guard On:

1. From the main menu, select **Settings** (**8**).
2. Select **Roaming** (**4**).
3. Select **Call Guard** (**2**).
4. Highlight **On** or **Off** and press **OK**.

To Place Roaming Calls With Call Guard On

1. From main menu, dial 1+area code+seven digit number and press **TALK**.
2. The following message will appear: "Roaming rates apply. Select <Roam Call> to call." Select **Roam Call** (**8**).

To Answer Incoming Calls With Call Guard On:

- ▶ Select **Answer** (**1**).

Feature Availability

- ▶ You can make and receive calls while roaming.
- ▶ You can access voicemail while roaming by dialing 1 + area code + your wireless phone number.
- ▶ Some features which are standard on the home network are unavailable while roaming.

Internal Phone Book

Saving Phone Numbers

1. From the main menu, enter a phone number.
2. Select the left softkey (**Save**).
3. Select a label by highlighting it and press **OK**.
4. Select **New Name** (**1**) to enter a new name for the entry or **Existing** (**2**) to save the number to an existing entry and press **OK**.
5. Enter the new name using your keypad or select an existing entry and press **OK**.
6. Select the left softkey (Done) or select [Speed Dial] to program additional options.

Finding Phone Numbers

1. Enter one or more digits.
2. Select the right softkey (**Actions**).
3. Select **Search** (**1**).
4. To dial the number, highlight it and press **TALK**. To display the Phone Book entry containing the phone number, highlight the number and press **OK**.

Making a Call From Your Phone Book

1. In standby mode, press the right softkey (**Search**).
2. Highlight the entry you want to call and press **OK**.
3. Highlight the number you want to call and press **TALK**.

Changing Your Phone's Settings

Changing the Greeting

1. From the main menu, select **Settings** (**8**).
2. Select **Display** (**2**).
3. Select **Greeting** (**1**).
4. Highlight **Username** or **Custom** and press **OK**.
 - ▶ For Username, select **Use Username** (**1**).
 - ▶ For Custom, enter a new greeting and press **OK**.

Adjusting the Ringer, Voice and Key Beep Volume


1. From the main menu, select **Settings** (**8**).
2. Select **Sounds** (**1**).
3. Select **Volume** (**3**).
4. Select **Ringer** (**1**), **Earpiece** (**2**) or **Key Beep** (**3**).
5. Use your navigation key to choose a volume level and press **OK**.

Adjusting Volume During a Conversation

- ▶ Press the volume keys on the side of your phone during the call.

Sending and Receiving Messages


Setting Up Voicemail

1. Press and hold .
2. Follow the system prompts to create your pass code and record your greeting.




Retrieving Voicemail Messages

- ▶ Press and hold . Follow the system prompts.

Accessing Voicemail From Another Phone

1. Dial your phone number.
2. Press  when voicemail answers.
3. Enter your pass code.

Displaying Numeric Pages

1. From the main menu, select **Messaging** ().
2. Select **Notifications** (). A number in parentheses next to a folder indicates unread messages.
3. Highlight the message you want to display and press . Press the navigation key down to display additional text.

Service Features

Check with your service provider to see whether these services are available to you.

Call Waiting

To respond to an incoming call while you're on a call

- ▶ Press **TALK**. This puts the first call on hold and answers the second call. To switch between calls, press **TALK** again.

–or–

- ▶ Press **END** to end your first call. To answer the incoming call, press **TALK**.

Call Forwarding

Lets you forward your calls to another number. You can still make calls from your phone while this is activated. There may be a per call charge for this service.

To activate

1. Press ***** **7** **2** .
2. Enter the area code and phone number to which your calls should be forwarded.
3. Press **TALK**. You will hear three short dial tones confirming the activation of Call Forwarding.

To deactivate

1. Press ***** **7** **2** **0** .
2. Press **TALK**. You will hear three short dial tones confirming the deactivation.

Three-Way Calling

Talk to two different people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number you wish to call and press **TALK**.
2. Once you have established the connection, dial the second number you wish to call and press **TALK**. This puts the first call on hold and dials the second number.
3. When you're connected to the second party, press **TALK** once more to begin your three-way call.




If one of the people you called hangs up, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all three callers are disconnected.

Data Services

Data Services

Contact your service provider to sign up for Data Services or for information on charges associated with features that use an Internet connection.

Getting Started With Data Services

1. From the main menu, select **Web** ().
2. Select **Launch** (). (For information on charges associated with features that use an Internet connection, contact your service provider.)
3. Your phone will go to the Home Page.
4. Scroll around and select from a variety of online services. Choose **More** to view additional sites.
5. End or exit browser session by pressing  .

Your Phone's Data Services Capabilities


The following information will help you understand your phone's exciting Data Services capabilities. For more information, please contact your service provider.

Accessing Data Services Features

User Name

Your user name is automatically assigned to you. Your user name, which resembles an email address, is used with email and internet-based 2-way messaging services, like Yahoo!® Instant Messenger.

Data Services Feature Availability

When your phone is Data Services enabled, your user name will appear on your phone's display screen. (This process is automatic and does not require any action on your part.) From your phone's main menu, select **Phone Info** () to find your user name and options.

Once your phone is activated, you are signed in and ready to connect to Data Services at any time.

Data Services Symbols on Your Screen



Phone is not currently able to access Data Services service features.



Connection is active (data is being transferred).
Outgoing calls can be made, but incoming calls go directly to voicemail.



Connection is dormant. Phone is connected, but voice calls can be sent or received.

Data Services Billing Information

Contact your service provider for more information.

Your Phone's Special Features

Data Services

With Data Services, you will have access to additional features, better performance, faster Internet connections and a wider variety of online services. Features such as Web access, graphically-enriched games and more will be available on your phone through the network available to you. Contact your provider for information about availability of these services.

Messaging

Send and receive email and instant messages or chat with friends.

Games

Play exciting full color games.

Web

Experience full color graphic versions of your favorite Internet sites.

Ringers

Personalize your phone by downloading and assigning different ringers to numbers in your address book.

Screen Savers

Download a unique image to use as a screen saver or assign specific images to numbers in your address book to make it easy to tell who's calling.

Additional Features

Organizer

The built-in organizer lets you schedule alerts to remind you of important events, set alarms, record important voice memos and compose and save text notes.

Location

Your phone is equipped with assisted GPS satellite technology, providing access to future location-based services such as driving directions, traffic information and more.

Silent Mode

You may silence all the phone's sounds by pressing and holding the volume down button on the side of the phone. All sounds will be restored the next time the phone powers up, or you may simply press the volume up button to return to normal mode.

External Display

The phone's external LCD display lets you see who's calling without opening the phone.

Performance and Safety

Important Information About Your Phone and Service

Keeping Tabs on Signal Strength

The quality of each call you make or receive depends on the signal strength in your area. Your phone informs you of the current signal strength by displaying a number of bars next to the signal strength icon. The more bars displayed, the stronger the signal. If you're inside a building, being near a window may give you better reception.

Understanding the Power Save Feature

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. If your phone is active, it periodically rechecks service availability or you can check it yourself by pressing any key. Anytime the Power Save feature is activated, a message displays on the screen. When a signal is found, your phone returns to Standby mode.

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watts to 0.2 watts in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below. To further limit RF exposure, you can limit the duration of your calls and operate your phone in the most power-efficient manner. In 1991-92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers

and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protections and Measurements (NCRP).

Maintaining Your Phone's Peak Performance

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- ▶ Hold the phone with the antenna raised, fully-extended and over your shoulder.
- ▶ Try not to hold, bend or twist the phone's antenna.
- ▶ Don't use the phone if the antenna is damaged.
- ▶ Speak directly into the mouthpiece.
- ▶ Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery. If it's inoperable, return it to the store where you purchased it.

Maintaining Safe Use of and Access to Your Phone

FAILURE TO FOLLOW THE INSTRUCTIONS OUTLINED MAY LEAD TO SERIOUS PERSONAL INJURY AND POSSIBLE PROPERTY DAMAGE

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

When using your phone in the car:

- ▶ Get to know your phone and its features, such as speed dial and redial.
- ▶ When available, use a hands-free device.
- ▶ Position your phone within easy reach.
- ▶ Let the person you are speaking to know you are driving; if necessary, suspend the call in heavy traffic or hazardous weather conditions.
- ▶ Do not take notes or look up phone numbers while driving.
- ▶ Dial sensibly and assess the traffic; if possible, place calls when stationary or before pulling into traffic.
- ▶ Do not engage in stressful or emotional conversations that may divert your attention from the road.
- ▶ Dial 911 to report serious emergencies. It's free from your wireless phone.
- ▶ Use your phone to help others in emergencies.
- ▶ Call roadside assistance or a special non-emergency wireless number when necessary.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radiofrequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems and/or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in health care facilities and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death.

These areas are often, but not always, clearly marked.

They include:

- ▶ Fueling areas such as gas stations.
- ▶ Below deck on boats.
- ▶ Fuel or chemical transfer or storage facilities.
- ▶ Areas where the air contains chemicals or particles such as grain, dust or metal powders.
- ▶ Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, liquid or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your phone bill.

Caring for the Battery

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- ▶ Use only approved batteries and desktop chargers. These chargers are designed to maximize battery life. Using other batteries or chargers voids your warranty and may cause damage.
- ▶ In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- ▶ Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- ▶ Never dispose of the battery by incineration.
- ▶ Keep the metal contacts on top of the battery clean.
- ▶ Don't attempt to disassemble or short-circuit the battery.
- ▶ The battery may need recharging if it has not been used for a long period of time.
- ▶ It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.
- ▶ Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:

Less than one month:

-4° F to 140° F (-20° C to 60° C)

More than one month:

-4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Lilon) Batteries

For safe disposal options of your Lilon batteries, contact your nearest authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Note: For safety, do not handle a damaged or leaking Lilon battery.

Acknowledging Special Precautions and the FCC Notice

FCC Notice

This phone may cause TV or radio interference if used in close proximity to receiving equipment. The FCC can require you to stop using the phone if such interference cannot be eliminated. Vehicles using liquefied petroleum gas (propane or butane) must comply with the National Fire Protection Standard (NFPA-58). For a copy of this standard, contact the National Fire Protections Association, One Batterymarch Park, Quincy, MA 02269, Attn: Publication Sales Division.

Cautions

Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment. Only use approved batteries, antennas and chargers. Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending or sitting on it.

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use the approved carrying case, holster or other accessory. If you do not use a body-worn accessory, ensure the antenna is at least one inch (2.5 centimeters) from your body when transmitting. Use of non-approved accessories may violate FCC RF exposure guidelines. For more information about RF exposure, visit the FCC Web site at www.fcc.gov.

